



Frequently Asked Questions for the BVI Website

How do I register?

To register, click the yellow “Register” button on the upper right side of the home page. Complete the short form and click “Submit.”

Click here
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How do I set up my username and password?

When you submit your registration form, you will immediately see the screen below. Click the links to set up your username and password, and sign up for the BVI mailing list. Note - if you are already receiving emails from BVI, you do not need to sign up for emails again.



Gary Ownsby
Congratulations! Your information has been successfully submitted to BVI.

- You may now set up your username and password for the BVI website. You'll need these to access the BVI Directory and apply for FEMA work.

[Set Up Your Username and Password](#)

- You may also join the BVI mailing list. You'll receive emails about job opportunities, events, and other news. Please note – if you are already receiving emails from BVI, you do not need to sign up for emails again.

[Sign Up for the BVI Mailing List](#)

Thanks for registering with BVI.

What if I forget my username and/or password?

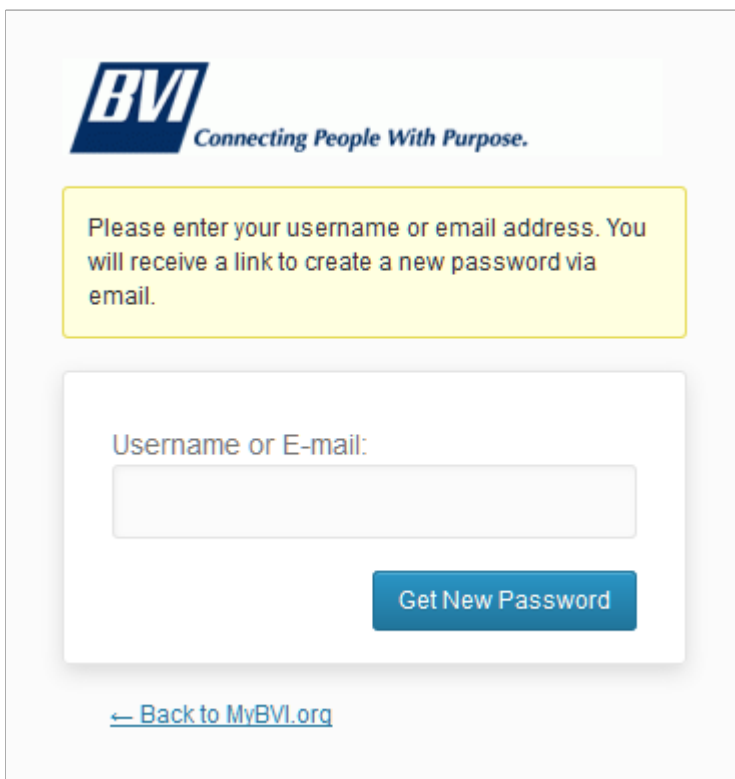
Good news – you can retrieve or re-set your username and password.
Click Lost Password on the yellow bar at the top of the home page.

Click here



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You will see this form.



The screenshot shows the BVI logo with the tagline "Connecting People With Purpose." Below the logo is a yellow box containing the text: "Please enter your username or email address. You will receive a link to create a new password via email." Underneath this is a white box with a text input field labeled "Username or E-mail:" and a blue button labeled "Get New Password". At the bottom left of the form is a blue link: "← Back to MyBVI.org".

- If you know your username, enter it.
- If you don't, enter your email address.
- Click "Get New Password"
- You will receive an email labeled "Password Reset"
- This email will display your username and provide a link to re-set your password.

How to I update my name, address, email, and phone number?

Click Update My Info on the yellow bar at the top of the home page.

Click here



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Enter your new information in the fields provided.

Click Submit.