

Contact Information

Vendor/Customer Service	Contact	Website
TVA Employee Benefits	888-275-8094 8:00 a.m.-4:45 p.m. ET Monday-Friday	www.tva.com/retireeportal email: TVAEmployeeBenefits@tva.gov
BlueCross BlueShield of Tennessee (Medical and Chronic Condition Management)	800-245-7942 24 hours a day, seven days a week	www.bcbst.com
BlueCross BlueShield of Tennessee (Vision)	877-342-0737 7:30 a.m.-11:00 p.m. ET Monday-Saturday 11:00 a.m.-8:00 p.m. ET Sunday	www.bcbst.com
Express Scripts (Prescription Drugs)	800-935-6203 24 hours a day, seven days a week	www.express-scripts.com
HSA Bank (Health Savings Account)	844-650-8934 8:00 a.m.-10:00 p.m. ET Monday-Friday 10:00 a.m.-2:00 p.m. ET Saturday	www.hsabank.com/tva
OneExchange (Medicare)	844-620-5725 8:00 a.m.-9:00 p.m. ET Monday-Friday	www.medicare.oneexchange.com/tva

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